

Environment and Regeneration Overview and Scrutiny

Date of Meeting: 15 October 2018

Report Title: Place Performance Scorecard 2018/19 Quarter One

Portfolio Holders: Cllr A Arnold-Planning, Housing and Regeneration

Cllr D Stockton -Environment

Cllr L Wardlaw-Health

Senior Officer: Executive Director-Place

1. Report Summary

- 1.1. The report and the attached scorecard provides an update on the latest available performance data for the Place Department for 2018/19 (relating to quarter one)

2. Recommendation

- 2.1. That the Scorecard be received and noted for information.

3. Reasons for Recommendation

- 3.1 It is good practice to present an update on the performance issues relating to the department on a quarterly basis.

4. Other Options Considered

- 4.1. There are no further options to consider.

5. Background

- 5.1 The Place Department Scorecard was developed and launched in 2017/18, following engagement at directorate management team level and review by the Corporate Leadership Team. It was first presented to the Environment and Regeneration Overview and Scrutiny as a year-end Scorecard in June 2018.
- 5.2 The Scorecard provides an accessible summary of performance against targets within the Place Department. The key performance indicators included in the Scorecard support delivery of individual Team Plan objectives across the department, and contribute to overall monitoring of the Council's journey towards achieving its six corporate Outcomes.

6. Implications

6.1. Legal Implications

6.1.1. There are no legal implications arising from this report.

6.2. Finance Implications

6.2.1. Regularly reporting Scorecards is managed within the directorate and the Finance & Performance Team and is covered from existing budgets. Changes to performance requirements, or reacting to current performance levels will be recorded within relevant Team Plans and any associated budgetary impact will be included in the annual Business Planning Process or reported as part of the quarterly performance reporting cycle to Cabinet.

6.3. Equality Implications

6.3.1. There are no equalities implications arising from this report.

6.4. Human Resources Implications

6.4.1. There are no human resources implications at this stage.

6.5. Risk Management Implications

6.5.1. The directorate performance reporting process supports the Council's wider performance management arrangements and provides opportunities for the Council to identify and focus on areas for improvement to support achievement of its strategic ambitions. Timely performance reporting mitigates risk of the Council not achieving its outcomes by providing the opportunity to review performance outputs and trends, identify areas for improvement, and introduce corrective and/or proactive actions wherever necessary to address areas of poor - or under - performance.

6.6. Rural Communities Implications

6.6.1. There are no implications for rural communities.

6.7. Implications for Children & Young People

6.7.1. There are no direct implications for children and young people at this stage.

6.8. Public Health Implications

6.8.1. There are no direct implications for public health at this stage.

7. Ward Members Affected

- 7.1. Performance measures from Directorate Scorecards form a supporting role in production of the quarterly performance reports to Cabinet. The Directorate Scorecard approach enhances the process of performance reporting to Members.

8. Access to Information

- 8.1. Background information can be inspected by contacting the report author.

9. Contact Information

- 9.1. Any questions relating to this report should be directed to the following officer:

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